



# Cisco IP Phone 7800 Series Compatibility

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The Cisco IP Phone 7800 Series has several supported hardware versions. Each hardware version has a specific minimum firmware release. You can't load an older firmware version on a phone that requires a newer firmware version.

The following table lists the minimum firmware load for each hardware version. In the table, X means no new firmware version is required.

**Table 1: Hardware Versions and Minimum Firmware Release**

Phone Model	Hardware Version V01	Hardware Version V03	Hardware Version V04	Hardware Version V16	Hardware Version V18	Hardware Version V20	Hardware Version V25
7811	10.3(1)	X	X	X	X	X	X
7821	10.2(1)	10.3(1)	X	12.0(1)	X	14.0(1)SR3	14.1(1)SR1
7841	10.2(1)	X	10.3(1)	12.0(1)	14.0(1)SR2	14.0(1)SR3	X
7861	10.2(1)	10.3(1)	X	12.0(1)	X	14.0(1)SR3	X

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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