



# Release Notes for the Cisco CMX Engage Release 3.2.15

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**Release Month: August 2018**

## Contents

This document describes the new features, enhancements, resolved issues, and open issues for the Cisco CMX Engage Release 3.2.15. Use this document in conjunction with the documents listed in the [“Support” section on page 4](#).

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## Introduction to the CMX Engage

The CMX Engage is a location intelligence, digital customer acquisition, and multi-channel engagement platform that enables companies to connect, know, and engage with visitors at their physical business locations.

The major features of the CMX Engage 3.2.15 release are as follows:

- Sample portals for various authentication types.
- Enhanced portal preview with module-specific previews.
- Support to create groups under networks or campuses.
- APIs to fetch reports.



# New Features

## CMX Engage Dashboard

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## CMX Engage Dashboard

The following new features are added to the CMX Engage Dashboard:

### Sample Portals

The CMX Engage now provides sample portals. When you click the Portals option in the dashboard, the Portals page appears with sample portals at the bottom. The sample portals for various authentication types are provided.

You can make a copy of the sample portal using the “Make a copy of this portal” icon that appears at the far right of that sample portal. You can then customize this copied portal according to your requirements. Also, you can open the sample portal, view the portal configurations, and create a copy using the “Duplicate Portal” option.

You can preview a sample portal using the “Preview this Portal” option available at the far right of that portal. The preview is shown in the CSS Editor page. You can also view the preview by opening a portal.

### Portal Preview Changes

The CMX Engage has enhanced the portal preview to provide module-specific preview. This enhancement is applicable for portal preview in the Portal Edit page and the CSS Editor page.

Initially, the Home page is displayed in the Preview section. You can preview each module in the portal. For the modules that are not configured for the portal, the message “No Preview Available” is shown.

In the Portal Edit page, the preview appears as carousels. You can preview each module using the navigation arrows. In the CSS Editor page, the modules are listed in a drop-down list, and you can select the module to view its preview.

### Group Under Network or Campus

In the location hierarchy, you can now create groups under campuses or networks. For Meraki, you can create groups under the network, and can group the floors and zones under that network. For CUWN, you can create groups under a campus, and can group the buildings, floors, and zones under that campus. The CMX Engage also enables you to edit the groups.

## Enhancements

### CMX Engage Dashboard

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## CMX Engage Dashboard

The following enhancements are made to the CMX Engage Dashboard:

### Reports

The CMX Engage now provides APIs to fetch the following details from the report:

#### Device Onboarding Report

- Shown Captive Portal
- Provisioned Internet

#### Visitor Behavior Report

- New Visitors
- Returning Visitors

You can fetch the data for last one year. The data for each day of the specified period will be shown separately.

For APIs, contact the CMX Engage support team.

## Resolved Issues

**Table 1**      **Resolved Issues in the CMX Engage 3.2.15**

Description
<p><b>CMX Engage Dashboard</b></p> <p>For CUWN-CMX wireless network, could not create zones in the location hierarchy.</p> <p>You can now create zones in the location hierarchy.</p>
<p>In the E-mail template for inviting or re-inviting a CMX Engage user, the root location name is not added. This causes difficulty for the CMX Engage user to identify the location from which the invitation is sent.</p> <p>The root location is now added in the e-mail template.</p>
<p>For the CUWN-WLC wireless network, the APs grouped under the unconfigured networks are not listed during search.</p> <p>The search now results the APs that belong to the unconfigured networks.</p>
<p>In the Captive Portal, in the “Terms and Conditions” text box, there is no provision to configure formatting tags such as header tags.(H1,H2, and so on).</p> <p>You can now configure formatting tags for the content in the “Terms &amp; Conditions” text box.</p>

**Table 1**      **Resolved Issues in the CMX Engage 3.2.15****Description**

For the CUWN network, for the root location, could not select the “Add a Wireless Network” option from the More Actions menu.

The “Add a Wireless Network” option now appears in the More Actions menu.

In the “Visitor Behaviour” report, the “Daily Visit Count” graph is not displayed properly with correct data.

The Daily Visit Count graph now displays accurate data.

In the “Visits Distribution by Day of a week” graph, the average visits value displayed is incorrect.

The average visits count is now accurate.

**CMX Engage Runtime**

During runtime, if you select a language in the device that is not configured as portal language for the portal, the “Terms & Conditions” is not shown.

Now if you select any language in the device that is not configured for the portal, the “Terms & Conditions” is displayed in English.

In the Data Capture form, the Email field is showing mandatory alert, even when it is configured as non-mandatory field.

Mandatory alert is not shown now, if the Email field is non-mandatory.

## Open Issues

**Table 2**      **Open Issues in the CMX Engage 3.2.15****Description**

There are no open issues for this release.

## Support

You can access the support documentation using the Help button in the CMX Engage Dashboard.

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