

FAQ for Existing Customers as of January 8, 2020 Regarding New AMP for Endpoints Packages

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What changes are being announced for AMP for Endpoints?

Cisco is announcing the availability of new packages of AMP for Endpoints as of January 8, 2020. The product, which you are entitled to as an existing customer as of January 8, 2020, will be known as AMP for Endpoints **Essentials** and a new package called AMP for Endpoints **Advantage** is being launched, which includes a new threat hunting capability called Orbital Advanced Search.

What does this mean to me as an existing customer as of January 8, 2020?

As an existing customer of AMP for Endpoints you retain all the features and capabilities you have today and you get access to the new Orbital Advanced Search feature at no charge until the end of your current license period.

Do I need to do anything to keep using AMP for Endpoints as it was before the launch of the new packages?

No. The current version of AMP for Endpoints you're using will not change. You will continue to get access to all the features and capabilities you're using today. In addition to the current features you are using today, we are making Orbital Advanced Search available to you, at no charge, for the remainder of your current license period.

Why am I being asked to enroll in Orbital?

Orbital Advanced Search is a new advanced threat hunting capability which is available in the AMP for Endpoints Advantage package. As an existing customer (as of January 8, 2020) of AMP for Endpoints, you are entitled to AMP for Endpoints Essentials, however we are making Orbital Advanced Search available to you, at no charge, for the remainder of your license period. This means you can access this capability without having to upgrade to AMP for Endpoints Advantage.

You can enroll to access this advanced capability from the License Information option under the Accounts menu. [This guide](#) will show you how to enable Orbital and start using it.

How can I start using Orbital Advanced Search?

Once you enroll to access this feature on the License Information page, you will need to update to the latest version of the Windows Connector (minimum version required 7.1.5) to start using Orbital Advanced Search. You also need to enable this feature in a policy. [This guide](#) will show you how to enable Orbital and start using it.

What's the difference between AMP for Endpoints Essentials and Advantage?

Essentials

- Replace legacy antivirus (AV) with our next-gen AV. Powered by Cisco Talos, the largest non-governmental threat intelligence in the planet, we block more threats than any other security provider. See a threat once and block it everywhere – automating threat responses with one-click isolation of an infected host, while getting broader control beyond just the endpoint.

Advantage

- The highest level of AMP for Endpoints includes all capabilities offered in the Essentials package, plus the ability to simplify security investigations with advanced endpoint detection and response (EDR), and easy access to our advanced malware analysis and threat intelligence portal – Cisco Threat Grid Cloud.

Select the package that best fits your endpoint security needs.

	AMP for Endpoints Essentials	AMP for Endpoints Advantage
NGAV Protection	✓	✓
Continuous Monitoring	✓	✓
Dynamic File Analysis	✓	✓
Behavioural Monitoring	✓	✓
Vulnerability Identification	✓	✓
Endpoint Isolation	✓	✓
Orbital Advanced Search		✓
Threat Grid Cloud		✓

Please visit the AMP for Endpoints [product page](#) for more information.

How is the new Advantage package different from what I'm using today?

AMP for Endpoints Advantage builds upon the value delivered by the AMP for Endpoints Essentials package by including Orbital Advanced Search, for advanced threat hunting, and access to advanced malware analysis and threat intelligence with Cisco Threat Grid Cloud.

Please visit the AMP for Endpoints [product page](#) for more information.

How long do I get to use Orbital Advanced Search as an existing customer?

As an existing customer at the time of launch (as of January 8, 2020) you have the option to [enroll and get access](#) to Orbital Advanced Search, at no charge, for the remainder of your current license period. At the end of your current license period you will need to upgrade to AMP for Endpoints Advantage to continue to get access to Orbital Advanced Search. The Advantage package comes with other benefits and allows an organization to select the right package that best fits your needs.

Please visit the AMP for Endpoints [product page](#) for more information.