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End-of-Sale and End-of-Life Announcement for the Cisco Flex 7510 Wireless Controller

EOL11240

Cisco announces the end-of-sale and end-of-life dates for the Cisco Flex 7510 Wireless Controller. The last day to order the affected product(s) is April 10, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 10, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 10, 2017
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 9, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 10, 2018
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 10, 2018
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 6, 2021
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2022

Table 1. End-of-Life Milestones and Dates for the Cisco Flex 7510 Wireless Controller

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT7510-1K-K9	Cisco 7500 Series Wireless Controller Supporting 1000 Aps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-1KK9-WS	Cisco 7500 Series Wireless Controller Supporting 1000 Aps REFURBISHED	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-CT7510-250-K9	Cisco 7500 Series Wireless Controller Supporting 250 Aps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-2K-K9	Cisco 7500 Series Wireless Controller Supporting 2000 Aps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-2KK9-WS	Cisco 7500 Series Wireless Controller Supporting 2000 Aps REFURBISHED	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-300-K9	Cisco 7500 Series Wireless Controller Supporting 300 APs	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-3K-K9	Cisco 7500 Series Wireless Controller Supporting 3000 Aps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-500-K9	Cisco 7500 Series Wireless Controller Supporting 500 Aps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-5K-K9	Cisco 7500 Series Wireless Controller Supporting 5000 Aps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-6K-K9	Cisco 7500 Series Wireless Controller Supporting 6000 Aps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-CA-K9	Flex 7510 Wireless Controller with 0 AP License (RMA ONLY)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-CA-K9-DEL	Flex 7510 Wireless Controller with 0 AP License (RMA ONLY)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-HA-K9	Cisco 7500 Series High Availability Wireless Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-HAK9-WS	Cisco 7500 Series High Availability Wireless Controller REFURBISHED	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510-K9	Base PID for Cisco 7500 Series Wireless Controller	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510300K9-WS	Cisco 7500 Series Wireless Controller Supporting 300 APs REFURBISHED	See the Product Migration Options section below for detailed information on replacing this product.	-	-
AIR-CT7510500K9-WS	Cisco 7500 Series Wireless Controller Supporting 500 Aps REFURBISHED	See the Product Migration Options section below for detailed information on replacing this product.	-	-
C1-AIR-CT7510-K9	Cisco ONE - 7500 series WLAN Controller w/ 0 AP lics	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco 8540 Wireless Controller. Information about this product can be found at http://www.cisco.com/c/en/us/products/wireless/8540 Wireless Controller. Information about this product can be

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Flex 7510 Wireless Controller through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <u>http://www.cisco.com/go/eos</u>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco 8540 Wireless Controller, visit <u>http://www.cisco.com/c/en/us/products/wireless/8540-wireless-controller/index.html</u>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod warranties listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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Printed in USA