End-of-Sale and End-of-Life Announcement for the Cisco Jabber Now Offer

EOL9328

Cisco announces the end-of-sale dates for the Cisco Jabber Now Offer. The last day to order the affected product(s) is October 11, 2013. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified by a component-specific end-of-life announcement or new Product ID. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Cisco Jabber Now Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 12, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 11, 2013
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 9, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ADD-JAB-TO-ENH	Add Jabber Device to Enhanced License in UC Manager 8.x	BE6K-UCL-ENHP	Cisco Business Edition 6000 - Enhanced Plus User Connect Lic	Server license: Select BE6K-UCL-ENHP or LIC-ADJ-USR-AUDVID. Also select a client license.
ADD-JAB-TO-ENH	Add Jabber Device to Enhanced License in UC Manager 8.x	JAB8-MAC-LIC	Cisco Jabber for Mac Client	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select a server license.
ADD-JAB-TO-ENH	Add Jabber Device to Enhanced License in UC Manager 8.x	JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select a server license.
ADD-JAB-TO-ENH	Add Jabber Device to Enhanced License in UC Manager 8.x	LIC-ADJ-USR-AUDVID	Adjunct license for 1 audio or video Endpoint or Softclient	Server license: Select BE6K-UCL-ENHP or LIC-ADJ-USR-AUDVID. Also select a client license.
ADD-JAB-TO-ENH	Add Jabber Device to Enhanced License in UC Manager 8.x	MOBILE-USR	Cisco Jabber User (Mobile Devices)	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select a server license.
JABBER-PROMO	Jabber Promotion Top Level	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-BE6K-ENH-PROMO	Jabber Promotion for Enhanced License in BE6K 8.x	BE6K-UCL-ENH	Cisco Business Edition 6000 - Enhanced User Connect License	Server license. Also select a client license.
LIC-BE6K-ENH-PROMO	Jabber Promotion for Enhanced License in BE6K 8.x	JAB8-MAC-LIC	Cisco Jabber for Mac Client	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select BE6K-UCL-ENH.
LIC-BE6K-ENH-PROMO	Jabber Promotion for Enhanced License in BE6K 8.x	JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select BE6K-UCL-ENH.
LIC-BE6K-ENH-PROMO	Jabber Promotion for Enhanced License in BE6K 8.x	MOBILE-USR	Cisco Jabber User (Mobile Devices)	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select BE6K-UCL-ENH.
LIC-BE6K-EP2-PROMO	BE6K Jabber Now Add-On user with Two Jabber Devices	BE6K-UCL-ENH	Cisco Business Edition 6000 - Enhanced User Connect License	Server licenses: Select BE6K-UCL-ENH and BE6K-UCL-ENHP. Also select two client licenses.
LIC-BE6K-EP2-PROMO	BE6K Jabber Now Add-On user with Two Jabber Devices	BE6K-UCL-ENHP	Cisco Business Edition 6000 - Enhanced Plus User Connect Lic	Server licenses: Select BE6K-UCL-ENH and BE6K-UCL-ENHP. Also select two client licenses.
LIC-BE6K-EP2-PROMO	BE6K Jabber Now Add-On user with Two Jabber Devices	JAB8-MAC-LIC	Cisco Jabber for Mac Client	Client license: Select two: JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select server licenses.
LIC-BE6K-EP2-PROMO	BE6K Jabber Now Add-On user with Two Jabber Devices	JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	Client license: Select two: JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select server licenses.
LIC-BE6K-EP2-PROMO	BE6K Jabber Now Add-On user with Two Jabber Devices	MOBILE-USR	Cisco Jabber User (Mobile Devices)	Client license: Select two: JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select server licenses.
LIC-CUCM-ENH-PROMO	Jabber Promotion for Enhanced License in CUCM 8.x	JAB8-MAC-LIC	Cisco Jabber for Mac Client	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select LIC-CUCM-USR-A.
LIC-CUCM-ENH-PROMO	Jabber Promotion for Enhanced License in CUCM 8.x	JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select LIC-CUCM-USR-A.
LIC-CUCM-ENH-PROMO	Jabber Promotion for Enhanced License in CUCM 8.x	LIC-CUCM-USR-A	Unified Communications Manager Enhanced Single User-Under 1K	Server license. Also select a client license.
LIC-CUCM-ENH-PROMO	Jabber Promotion for Enhanced License in CUCM 8.x	MOBILE-USR	Cisco Jabber User (Mobile Devices)	Client license: Select JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select LIC-CUCM-USR-A.
LIC-CUCM-EP2-PROMO	UCL Jabber Now Add-On user with Two Jabber Devices	JAB8-MAC-LIC	Cisco Jabber for Mac Client	Client license: Select two: JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select server licenses.
LIC-CUCM-EP2-PROMO	UCL Jabber Now Add-On user with Two Jabber Devices	JAB9-DSK-LIC	Cisco Jabber 9.X for Desktop	Client license: Select two: JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select server licenses.
LIC-CUCM-EP2-PROMO	UCL Jabber Now Add-On user with Two Jabber Devices	LIC-ADJ-USR-AUDVID	Adjunct license for 1 audio or video Endpoint or Softclient	Server licenses: Select LIC-CUCM-USR-A and LIC-ADJ-USR-AUDVID. Also select two client licenses.
LIC-CUCM-EP2-PROMO	UCL Jabber Now Add-On	LIC-CUCM-USR-A	Unified Communications	Server licenses: Select LIC-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
	user with Two Jabber Devices		Manager Enhanced Single User-Under 1K	CUCM-USR-A and LIC-ADJ-USR-AUDVID. Also select two client licenses.
LIC-CUCM-EP2-PROMO	UCL Jabber Now Add-On user with Two Jabber Devices	MOBILE-USR	Cisco Jabber User (Mobile Devices)	Client license: Select two: JAB8-MAC-LIC or JAB9-DSK-LIC or MOBILE-USR. Also select server licenses.

Product Migration Options

Customers will be able to obtain Jabber via existing pricing. Customers interested in promotional pricing will be able to upgrade to Cisco Unified Communications Manager 9.x via the "Drive to 9" promotion. Information about Cisco Jabber can be found at: http://www.cisco.com/web/products/voice/jabber.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Jabber, visit http://www.cisco.com/web/products/voice/jabber.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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