

# End-of-Sale and End-of-Life Announcement for the BroadSoft UC-One based Webex Calling App

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## Cisco announces end-of-support plans for the legacy BroadSoft UC-One based Webex Calling App for Webex Calling customers and partners.

Today – June 24<sup>th</sup>, 2022, Cisco announces end of support of the legacy BroadSoft UC-One based Webex Calling app formerly known as BroadSoft UC-One on October 29<sup>th</sup>, 2022. Customers and partners will be upgraded to the Webex App experience that provides the latest collaboration innovation from Cisco. This announcement only pertains to customers deployed on Webex Calling and does not apply to Webex Carrier customers (AKA BroadCloud Carrier). BroadSoft UC-One has already reached end of maintenance status for BroadWorks customers and partners. That end of maintenance announcement can be found [here](#). End of sale and end of maintenance status of the legacy BroadSoft UC-One based Webex Calling app will now apply to Webex Calling partners and customers.

The upgrade to the latest Webex App will provide Webex Calling customers with an easy-to-use unified application to message, meet and make calls. The Webex App is packed with the latest innovations from Cisco accompanied with a robust product roadmap designed to meet the continual demands of Hybrid work.

The product lifecycle dates are outlined in the table below:

End of Sale Milestones	Timeline
<b>End-of-Sale of the legacy BroadSoft UC-One based Webex Calling app for new Webex Calling customers and partners.</b> <b>Existing customers will not be affected by this milestone date.</b>	August 1 <sup>st</sup> , 2022
<b>End-of-Sale of the legacy BroadSoft UC-One based Webex Calling app for ALL partners and customers. All existing users of the legacy BroadSoft UC-One based Webex Calling App will be upgraded to the latest Webex App for all Webex Calling features. Customers and partners can upgrade to the latest Webex App any time prior to October 29<sup>th</sup> to take advantage of the new product innovations. On October 29<sup>th</sup> all remaining users will receive a product upgrade to the latest Webex App.</b>	October 29 <sup>th</sup> , 2022
<b>End of Support</b>	October 29 <sup>th</sup> , 2022
<b>End of Life</b>	October 29 <sup>th</sup> , 2022

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## Upcoming changes and next steps

As stated in the table above, new partners/customers purchasing Webex Calling after August 1<sup>st</sup>, 2022 will not see an option to download the legacy BroadSoft UC-One based Webex Calling app. Instead, new partners and customers will only be able to download and install the latest Webex App where they will continue to have calling functionality via the Webex desktop and mobile apps.

All existing partners/customers of the legacy BroadSoft UC-One based Webex Calling app will be able to use the app until the date referenced in the table above, at which time, users will be automatically upgraded to the latest Webex App.

Please refer to the [FAQ document](#) for other important information.

## For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

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