

End-of-Sale and End-of-Life Announcement for the Cisco MSX 3.2

EOL12636

Cisco announces the end-of-sale and end-of-life dates for the Cisco MSX 3.2. The last day to order the affected product(s) is February 13, 2019. The last day to renew or add to an existing subscription is February 12, 2021. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Table 1. End-of-Life Milestones and Dates for the Cisco MSX 3.2

Milestone	Definition	Date
End-of-Life Announcement Date[*]	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 15, 2018
End-of-Sale Date^{**}	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 13, 2019
Last Ship Date: App SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 13, 2019
End of SW Maintenance Releases Date: App SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 13, 2020
End of New Service Attachment Date: App SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 13, 2019
End of Service Contract Renewal Date: App SW	The last date to extend or renew a service contract for the product.	February 12, 2021
End of Change/Renewal Date^{***}: App SW	The last date to Renew or Add to an existing subscription.	February 12, 2021
Last Date of Support^{***}: App SW	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	February 28, 2022

App. SW = Application Software, License, Feature are applicable to Subscription Software.

^{*}As of this date, new subscriptions cannot be ordered for terms longer than 3 years nor can they be set up to auto-renew.

^{**}The requested subscription start date needs to be on or before the End-of-Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

^{***}The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-VMS-SIF-32-B	VMS Data Collection Platform Intgr Layer 3.2, SW Support	L-MSX-SIF-34-B	MSX Data Collection Platform Intgr Layer 3.4, SW Support	-
L-VMS-SIF-32-G	VMS Data Collection Platform Intgr Layer 3.2, Preferred	L-MSX-SIF-34-G	MSX Data Collection Platform Intgr Layer 3.4, Preferred	-
L-VMS-SIF-32-P	VMS Data Collection Platform Intgr Layer 3.2, Advantage	L-MSX-SIF-34-P	MSX Data Collection Platform Intgr Layer 3.4, Advantage	-
VMS-SIF-32-B-1Y	VMS Data Collection Platform Intgr Layer 3.2, SW Support, 1 Yr	MSX-SIF-34-B-1Y	MSX Data Collection Platform Intgr Layer 3.4, SW Support, 1 Yr	-
VMS-SIF-32-B-3Y	VMS Data Collection Platform Intgr Layer 3.2, SW Support, 3 Yr	MSX-SIF-34-B-3Y	MSX Data Collection Platform Intgr Layer 3.4, SW Support, 3 Yr	-
VMS-SIF-32-G-1Y	VMS Data Collection Platform Intgr Layer 3.2, Preferred, 1 Yr	MSX-SIF-34-G-1Y	MSX Data Collection Platform Intgr Layer 3.4, Preferred, 1 Yr	-
VMS-SIF-32-G-3Y	VMS Data Collection Platform Intgr Layer 3.2, Preferred, 3 Yr	MSX-SIF-34-G-3Y	MSX Data Collection Platform Intgr Layer 3.4, Preferred, 3 Yr	-
VMS-SIF-32-P-1Y	VMS Data Collection Platform Intgr Layer 3.2, Advantage, 1 Yr	MSX-SIF-34-P-1Y	MSX Data Collection Platform Intgr Layer 3.4, Advantage, 1 Yr	-
VMS-SIF-32-P-3Y	VMS Data Collection Platform Intgr Layer 3.2, Advantage, 3 Yr	MSX-SIF-34-P-3Y	MSX Data Collection Platform Intgr Layer 3.4, Advantage, 3 Yr	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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https://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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