



End-of-Sale and End-of-Life Announcement for the Cisco Network Services Orchestrator 4.1 and 4.2 Term Subscriptions

EOL11471

Cisco announces the end-of-sale and end-of-life dates for the Cisco Network Services Orchestrator 4.1 and 4.2 Term Subscriptions. The last day to order the affected product(s) is August 1, 2017. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Network Services Orchestrator 4.1 and 4.2 Term Subscriptions

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 31, 2017
End-of-Sale Date: App. SW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 1, 2017
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2017
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 1, 2018
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 1, 2018
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 28, 2019
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
NSO-41-T-K9	One Active NSO 4.1 Server Lic for Prod nw Subscription
NSO-DEV-41-1YR-K9	NSO 4.1 Lab Server 1Year 5 Licenses for Non-Prod Netw
NSO-DEV-41-3YR-K9	NSO 4.1 Lab Server 3Year 5 Licenses for Non-Prod Netw
NSO-DEV-42-T-K9	NSO 4.2 Lab Server Licenses for Non-Prod Netw

End-of-Sale Product Part Number	Product Description
NSO-DEV-P-PAK	NSO 4.2 Lab Server Perpetual Licenses for Non-Prod Netw
NSO-ESC-41-1YR-K9	NSO4.1+ESC Active Server 1Year Term License Production Netw
NSO-ESC-41-3YR-K9	NSO4.1+ESC Active Server 3Year Term License Production Netw
NSO-ESC-41-T-K9	NSO4.1+ESC2.2 Active Server license for Prod Nw – Subscript
NSO-ESC-42-T-K9	NSO4.2+ESC Active Server License for Prod Netw
NSO-ESC-HA-SLIC-P	NSO+ESC Standby Server license for Production Network
NSO-ESC-P-PAK	NSO4.2+ESC Active Server Perpetual License for Prod Netw
NSO-HA-SLIC-P	NSO Standby Server license for Production Network
NSO-P-PAK	NSO 4.2 Active Server Perpetual License for Production Netw
R-NSO-41-SR-K9	NSO 4.1 - Service and Minor Upgrade

Product Migration Options

There is no replacement available for the Cisco Network Services Orchestrator 4.1 and 4.2 Term Subscriptions at this time.

Customers should upgrade to the most recent version of Cisco Network Services Orchestrator, using the Product Upgrade Tool at software.cisco.com

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Network Services Orchestrator 4.1 and 4.2 Term Subscriptions through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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