Learning & Certifications: Premium Learning Services

This document must be read in conjunction with the How Cisco Provides Services document, which is incorporated into this document by reference.

Service Summary

The Customer has access to digital e-Learning course libraries and/or instructor-led courses for a period of twelve (12) months as set forth on the applicable ordering documents and as defined in the table below. The digital course libraries offer training in advanced technical and Cisco Certification topics in a variety of delivery formats, including, but not limited to, video on-demand, visual hands-on, and remote access to Cisco Learning Labs via a secure Internet connection.

Descriptions

Service Options	Description
Cisco U. All Access or Essentials	Cisco U. provides access to Cisco e-Learning Certification and Technical Learning Courses for one named individual user. You may purchase either the All-Access or Essentials library. Content and library options will vary over time.

Location of Services

- The Services are made available by Cisco through a secure web-based interface.
- Cisco will grant access to the Services only to authorized students as requested by Customer at the time of order or by contacting Cisco.

Completion & Proof of Delivery

- Delivery of the Services is verified, and Service term begins upon Cisco's email provision of Right to Use (RTU) and URL access to purchased content.

- Instructor-led courses are verified by attendance roster of registered users in attendance on day 1 of delivery, whether delivery is virtual or in-person.