



Release Notes for AsyncOS 13.6 for Cisco Content Security Management Appliances

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Contents

- [What's New in this Release, page 2](#)
- [Changes in Behavior, page 3](#)
- [Upgrade Paths, page 7](#)
- [Compatibility with Email and Web Security Releases, page 8](#)
- [Installation and Upgrade Notes, page 8](#)
- [Supported Hardware for this Release, page 10](#)
- [Known and Fixed Issues, page 11](#)
- [Related Documentation, page 12](#)
- [Service and Support, page 12](#)



What's New in this Release

Feature	Description
<p>Ability to view Cisco Domain Protection reports</p>	<p>Cisco Domain Protection helps you protect the ownership of your domain from phishing, spam, and forged attacks.</p> <p>You can use the Monitoring > Domain Protection report page of the new web interface of your appliance to view:</p> <ul style="list-style-type: none"> • Summary of messages that are classified as legitimate or threat in a graphical format. • Summary of the destination domains details based on the senders in a tabular format. <p>You must have Administrator or Cloud Administrator privileges on the Cisco Domain Protection cloud service to authenticate and view the Cisco Domain Protection reports on the appliance.</p> <p> Note To view the Domain Protection report page, make sure that <code>trailblazerconfig</code> is enabled on your appliance.</p> <p>For more information, see section "Domain Protection Page" of the user guide or the online help.</p>
<p>Ability to view Cisco Advanced Phishing Protection reports</p>	<p>You can use the Advanced Phishing Protection report page to view:</p> <ul style="list-style-type: none"> • Total number of messages attempted to be forwarded to the Cisco Advanced Phishing Protection cloud service, in a graphical format. • Summary of messages forwarded to the Cisco Advanced Phishing Protection cloud service in a graphical format. <p>For more information, see "Using Centralized Email Security Reporting" chapter of the user guide or online help.</p>
<p>Ability to view service status of the managed appliances and manage centralized services on the new web interface</p>	<p>You can use the Service Status section on the new web interface of the Security Management appliance to:</p> <ul style="list-style-type: none"> • View the status of the managed appliances. • Enabled and disable centralized services. <p>For more information, see "Monitoring System Status" chapter of the user guide or online help.</p>


Changes in Behavior

Changes in <code>adminaccessconfig</code> CLI Command	After you upgrade to this release, you can use the <code>adminaccessconfig > NGUIBANNER</code> command in the CLI to enable and disable the banner link that redirects to the new web interface of the appliance.
Changes in <code>sshconfig</code> CLI command	After you upgrade to this release, you can use the <code>sshconfig > sshd</code> command in the CLI to edit the following SSH server configuration settings: <ul style="list-style-type: none"> • Public Key Authentication Algorithms • Cipher Algorithms • KEX Algorithms • MAC Methods • Minimum Server Key Size.
Changes in using system-generated passphrase	After you upgrade to this release, you cannot use system-generated passphrases on your appliance when you change the passphrase for the first time.

Comparison of Web Interfaces, New vs. Legacy Web Interface

Web Interface Page or Element	New Web Interface	Legacy Web Interface
Landing Page	After you log in to the Security Management appliance, the Mail Flow Summary page is displayed.	After you log in to the appliance, the System Status page is displayed.
Product Drop-down	You can switch between the Email Security Appliance and the Web Security Appliance from the Product drop-down.	You can use the Email or Web tab to switch between the Email Security Appliance and the Web Security Appliance.
Reports Drop-down	You can view reports for your Email and Web Security Appliances from the Reports drop-down.	You can view reports for your Email and Web Security Appliances from the Reporting drop-down menu.
Management Appliance Tab	Click on the Service Status tab of the Security Management appliance to manage centralized services.	You can enable and configure reporting, message tracking and quarantines, as well as configure network access, and monitor system status.
Favorites Reports Page	Select Email from the Product drop-down and choose My Favorite Reports from the Reports drop-down.	You can view the My Reports page from Email > Reporting > My Reports .

Web Interface Page or Element	New Web Interface	Legacy Web Interface
Reporting Data Availability Page	Select Email from the Product drop-down and choose Reporting Data Availability from the Reports drop-down.	You can view the My Reports page from Email > Reporting > Reporting Data Availability .
Scheduling & Archiving Reports	Select Email from the Product drop-down and choose Monitoring > Schedule & Archive from the Reports drop-down.	You can schedule reports using the Email > Reporting > Scheduled Reports page, and archive your reports using the Email > Reporting > Archived Report page of the Security Management appliance.
Reporting Overview Page	The Email Reporting Overview page on the Security Management appliance has been redesigned as Mail Flow Summary page in the new web interface. The Mail Flow Summary page includes trend graphs and summary tables for incoming and outgoing messages.	The Email Reporting Overview page on the Security Management appliance provides a synopsis of the email message activity from your Email Security appliances. The Overview page includes graphs and summary tables for the incoming and outgoing messages.
Advanced Malware Protection Report Pages	The following sections are available on the Advanced Malware Protection report page of the Reports menu: <ul style="list-style-type: none"> • Summary • AMP File Reputation • File Analysis • File Retrospection • Mailbox Auto Remediation 	The Email > Reporting drop-down menu of the Security Management appliance has the following Advanced Malware Protection report pages: <ul style="list-style-type: none"> • Advanced Malware Protection • AMP File Analysis • AMP Verdict Updates • Mailbox Auto Remediation
Outbreak Filters Page	The Past Year Virus Outbreaks and Past Year Virus Outbreak Summary are not available in the Outbreak Filtering report page of the new web interface.	The Email > Reporting Outbreak Filters page displays the Past Year Virus Outbreaks and Past Year Virus Outbreak Summary.
Spam Quarantine (Admin and End-User)	Click Quarantine > Spam Quarantine > Search on the new web interface to access the Spam Quarantine page. For more information on the end-users access to the Spam Quarantine portal on the new web interface, see Accessing the New Web Interface, page 6 .	-

Web Interface Page or Element	New Web Interface	Legacy Web Interface
Policy, Virus and Outbreak Quarantines	Click Quarantine > Other Quarantine on the new web interface. You can only view Policy, Virus and Outbreak Quarantines on the Security Management appliance.	You can view, configure and modify the Policy, Virus and Outbreak Quarantines on the appliance.
Select All action for Messages in Quarantine	You can select multiple (or all) messages in a quarantine and perform a message action, such as, delete, delay, release, move, etc.	You cannot select multiple messages in a quarantine and perform a message action.
Maximum Download Limit for Attachments	The maximum limit for downloading attachments of a quarantined message is restricted to 25 MB.	-
Rejected Connections	To search for rejected connections, click Tracking > Search > Rejected Connection tab on the Security Management appliance.	-
Query Settings	The Query Settings field of the Message Tracking feature is not available on the Security Management appliance.	You can set the query timeout in the Query Settings field of the Message Tracking feature.
Message Tracking Data Availability	Click  on the on the Security Management appliance and choose Email > Message Tracking > Message Tracking Data Availability to access Message Tracking Data Availability page.	You can view the missing-data intervals for your appliance.
Verdict Charts and Last State Verdicts	Verdict Chart displays information of the various possible verdicts triggered by each engine in your appliance. Last State of the message determines the final verdict triggered after all the possible verdicts of the engine.	Verdict Charts and Last State Verdicts of the messages are not available.
Message Attachments and Host Names in Message Details	Message attachments and host names are not displayed in the Message Details section of the message on the Security Management appliance.	Message attachments and host names are displayed in the Message Details section of the message.

Web Interface Page or Element	New Web Interface	Legacy Web Interface
Sender Groups, Sender IP, SBRS Score and Policy Match in Message Details	Sender Groups, Sender IP, SBRS Score, and Policy Match details of the message is displayed in the Message Details section of the message on the Security Management appliance.	Sender Groups, Sender IP, SBRS Score, and Policy Match details of the message is not available in the Message Details section of the message.
Direction of the Message (Incoming or Outgoing)	Direction of the messages (incoming or outgoing) is displayed in the message tracking results page on the Security Management appliance.	Direction of the messages (incoming or outgoing) is not displayed in the message tracking results page.

Accessing the New Web Interface

The new web interface provides a new look for monitoring reports, quarantines and searching for messages.



Note

The new web interface of your appliance uses AsyncOS API HTTP/HTTPS ports (6080/6443) and trailblazer HTTPS port (4431). You can use the `trailblazerconfig` command in the CLI to configure the trailblazer HTTPS ports. Make sure that the trailblazer HTTPS port is opened on the firewall.

You can access the new web interface in any one of the following ways:

- When `trailblazerconfig` CLI command is enabled, use the following URL - `https://example.com:<trailblazer-https-port>/ng-login` where `example.com` is the appliance host name and `<trailblazer-https-port>` is the trailblazer HTTPS port configured on the appliance.
By default, `trailblazerconfig` is enabled on the appliance.
 - Make sure that the configured HTTPS port is opened on the firewall. The default HTTPS port is 4431.
 - Also ensure that your DNS server can resolve the hostname that you specified for accessing the appliance.
- When `trailblazerconfig` CLI command is disabled, use the following URL - `https://example.com:<https-port>/ng-login` where `example.com` is the appliance host name and `<https-port>` is the HTTPS port configured on the appliance.



Note

If the `trailblazerconfig` CLI command is disabled, you may need to add multiple certificates for API ports for certain browsers.

- Log into the appliance and click **Security Management Appliance is getting a new look. Try it !** to navigate to the new web interface.

The new web interface opens in a new browser window and you must log in again to access it. If you want to log out of the appliance completely, you need to log out of both the new and legacy web interfaces of your appliance.

For a seamless navigation and rendering of HTML pages, Cisco recommends using the following browsers to access the new web interface of the appliance (AsyncOS 12.0 and later):

- Google Chrome (Latest Stable Version)
- Mozilla Firefox (Latest Stable Version)
- Safari (Latest Stable Version)

You can access the legacy web interface of the appliance on any of the supported browsers.

The supported resolution for the new web interface of the appliance (AsyncOS 12.0 and later) is between 1280x800 and 1680x1050. The best viewed resolution is 1440x900, for all the browsers.



Note Cisco does not recommend viewing the new web interface of the appliance on higher resolutions.

The end-users can now access the Spam Quarantine on the new web interface in any one of the following ways:

- When `trailblazerconfig` CLI command is enabled, use the following URL -
`https://example.com:<trailblazer-https-port>/euq-login.`
where `example.com` is the appliance host name and `<trailblazer-https-port>` is the trailblazer HTTPS port configured on the appliance.
- When `trailblazerconfig` CLI command is disabled, use the following URL -
`https://example.com:<https-port>/euq-login.`
where `example.com` is the appliance host name and `<https-port>` is the HTTPS port configured on the appliance.



Note Make sure that the HTTP/HTTPS and the AsyncOS API ports are opened on the firewall.

Upgrade Paths

You can upgrade to release 13.6.0-157 from the following versions:

- 12.0.0-478
- 12.5.0-636
- 12.5.0-658
- 13.0.0-249
- 13.5.0-117
- 13.6.0-098



Note This release is compatible with AsyncOS 13.5 for Cisco Email Security Appliances.

Compatibility with Email and Web Security Releases

Compatibility with AsyncOS for Email Security and AsyncOS for Web Security releases is detailed in the Compatibility Matrix available from <http://www.cisco.com/c/en/us/support/security/content-security-management-appliance/products-release-notes-list.html>.

Installation and Upgrade Notes

- [Important Additional Reading, page 8](#)
- [Virtual Appliance, page 8](#)
- [Pre-Upgrade Requirements, page 9](#)
- [IPMI Messages During Upgrade, page 9](#)
- [Upgrading to This Release, page 9](#)

Important Additional Reading

You should also review the release notes for your associated Email and Web security releases. For links to this information, see [Related Documentation, page 12](#).

Virtual Appliance

To set up a virtual appliance, see the *Cisco Content Security Virtual Appliance Installation Guide*, available from <http://www.cisco.com/c/en/us/support/security/content-security-management-appliance/products-installation-guides-list.html>.

**Note**

Fiber Network Interface Cards on virtual appliances are not compatible with AsyncOS versions 12.5 and later. This is a known issue. Defect ID: CSCvr26218

Upgrading a Virtual Appliance

If your current Virtual Appliance release does not support more than 2TB of disk space, and you want to use more than 2 TB of disk space with this release, you cannot simply upgrade your virtual appliance.

Instead, you must deploy a new virtual machine instance for this release.

When you upgrade a virtual appliance, the existing licenses remain unchanged.

Migrating From a Hardware Appliance to a Virtual Appliance

- Step 1** Set up your virtual appliance using the documentation described in [Virtual Appliance, page 8](#).
- Step 2** Upgrade your physical appliance to this AsyncOS release.

- Step 3** Save the configuration file from your upgraded physical appliance
- Step 4** Load the configuration file from the hardware appliance onto the virtual appliance.
Be sure to select appropriate options related to disk space and network settings.
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What To Do Next

If you will use your hardware appliance as a backup appliance, see information about backups in the user guide or online help. For example, you should ensure that the backup appliance does not pull data directly from managed email and web security appliances, or publish configurations to web security appliances.

Pre-Upgrade Requirements

Perform the following important preupgrade tasks:

- [Verify Associated Email and Web Security Appliance Versions, page 9](#)
- [Back Up Your Existing Configuration, page 9](#)

Verify Associated Email and Web Security Appliance Versions

Before upgrading, verify that the Email Security appliances and Web Security appliances that you want to manage will run releases that are compatible. See the [Compatibility with Email and Web Security Releases, page 8](#).

Back Up Your Existing Configuration

Before upgrading your Cisco Content Security Management appliance, save the XML configuration file from your existing Security Management appliance. Save this file to a location off the appliance. For important caveats and instructions, see the “Saving and Exporting the Current Configuration File” section in the user guide or online help.

IPMI Messages During Upgrade

If you are upgrading your appliance using the CLI, you may observe messages related to IPMI. You can ignore these messages. This is a known issue.

Defect ID: CSCuz33125

Upgrading to This Release

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- Step 1** Address all topics described in [Pre-Upgrade Requirements, page 9](#).
- Step 2** Follow all instructions in the “Before You Upgrade: Important Steps” section in the user guide PDF for THIS release.
- Step 3** Perform the upgrade:
Follow instructions in the “Upgrading AsyncOS” section of the “Common Administrative Tasks” chapter of the user guide PDF for your EXISTING release.



Note Do not interrupt power to the appliance for any reason (even to troubleshoot an upgrade issue) until at least 20 minutes have passed since you rebooted. If you have a virtual appliance, do not use the hypervisor or host OS tools to reset, cycle, or power off the virtual machine.

- Step 4** After about 10 minutes, access the appliance again and log in.
- Step 5** Follow instructions in the “After Upgrading” section of the user guide PDF for THIS release.
- Step 6** If applicable, see [Migrating From a Hardware Appliance to a Virtual Appliance, page 8](#).

Important! After you upgrade to this release, you can try any one of the following steps to make the navigation in your browser seamless:

- Accept the certificate used by the web interface and use the following URL syntax:
`https://hostname.com:<https_api_port>` (for example, `https://some.example.com:6443`) in a new browser window and accept the certificate. Here `<https_api_port>` is the AsyncOS API HTTPS port configured in **Network > IP Interfaces**. Also, ensure that the API ports (HTTP/HTTPS) are opened on the firewall.
- By default, `trailblazerconfig` CLI command is enabled on your appliance. Make sure that the HTTPS port is opened on the firewall. Also ensure that your DNS server can resolve the hostname that you specified for accessing the appliance.

If the `trailblazerconfig` CLI command is disabled, you can run the `trailblazerconfig > enable` command using the CLI to avoid the following issues:

- Requiring to add multiple certificates for API ports in certain browsers.
- Redirecting to the legacy web interface when you refresh the Spam quarantine, Safelist or Blocklist page.
- Metrics bar on the Advanced Malware Protection report page does not contain any data.

For more information, see section "The trailblazerconfig Command" of the user guide.



Note Reboot your appliance or clear your browser cache if you are unable to access the web interface. If the problem persists, contact Cisco Customer Support.

Supported Hardware for this Release

All virtual appliance models.

- The following hardware models - M190, M195, M390, M395, M690, and M695.

To determine whether your appliance is supported, and to remedy the situation if it is not currently compatible, see <https://www.cisco.com/c/en/us/support/docs/field-notices/639/fn63931.html>.

The following hardware is NOT supported for this release:

- M160, M360, M660, and X1060
- M170, M370, M370D, M670 and X1070
- M380 and M680 appliances

Known and Fixed Issues

Use the Cisco Bug Search Tool to find information about known and fixed defects in this release.

- [Bug Search Tool Requirements](#), page 11
- [Lists of Known and Fixed Issues](#), page 11
- [Finding Information about Known and Resolved Issues](#), page 11

Bug Search Tool Requirements

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

Lists of Known and Fixed Issues

Known Issues	https://bst.cloudapps.cisco.com/bugsearch?kw=*&pf=prdNm&rls=13.6.0&sb=af&sts=open&svr=3nH&bt=custV&prdNam=Cisco%20Secure%20Email%20and%20Web%20Manager
Fixed Issues	https://bst.cloudapps.cisco.com/bugsearch?kw=*&pf=prdNm&rls=13.6.0&sb=fr&sts=fd&svr=3nH&bt=custV&prdNam=Cisco%20Secure%20Email%20and%20Web%20Manager

Finding Information about Known and Resolved Issues

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

Before You Begin

Register for a Cisco account if you do not have one. Go to <https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui>.

Procedure

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- Step 1** Go to <https://bst.cloudapps.cisco.com/bugsearch/>.
 - Step 2** Log in with your Cisco account credentials.
 - Step 3** Click **Select from list > Security > Email Security > Cisco Email Security Appliance**, and click **OK**.
 - Step 4** In **Releases** field, enter the version of the release, for example, 12.5
 - Step 5** Depending on your requirements, do one of the following:
 - To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.
 - To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.
-



Note

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Related Documentation

In addition to the main documentation in the following table, information about other resources, including the knowledge base and Cisco support community, is in the More Information chapter in the online help and User Guide PDF.

Documentation For Cisco Content Security Products:	Is Located At:
Security Management appliances	http://www.cisco.com/c/en/us/support/security/content-security-management-appliance/tsd-products-support-series-home.html
Web Security appliances	http://www.cisco.com/c/en/us/support/security/web-security-appliance/tsd-products-support-series-home.html
Email Security appliances	http://www.cisco.com/c/en/us/support/security/email-security-appliance/tsd-products-support-series-home.html
Command Line Reference guide for content security products	http://www.cisco.com/c/en/us/support/security/email-security-appliance/products-command-reference-list.html
Cisco Email Encryption	http://www.cisco.com/c/en/us/support/security/email-encryption/tsd-products-support-series-home.html

Service and Support



Note

To get support for virtual appliances, call Cisco TAC and have your Virtual License Number (VLN) number ready.

Cisco TAC: http://www.cisco.com/en/US/support/tsd_cisco_worldwide_contacts.html

Support site for legacy IronPort: Visit <http://www.cisco.com/web/services/acquisitions/ironport.html>

For non-critical issues, you can also access customer support from the appliance. For instructions, see the User Guide or online help.

This document is to be used in conjunction with the documents listed in the “Related Documentation” section.

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